

GENERAL TERMS AND CONDITIONS "Erica Hypnotherapy & Coaching" 2021

Article 1:

Definitions 1. "Erica Hypnotherapy & Coaching", the user of these general terms and conditions, participants, the person with whom "Erica Hypnotherapy & Coaching" as a (Hypnotherapy) coach or organization and agreement for the provision of coaching-oriented sessions, a course, training or has completed training.

Article 2:

General 1. These general terms and conditions apply to all offers and agreements between "Erica Hypnotherapy & Coaching" and participant / client. Deviations can only be agreed in writing with "Erica Hypnotherapy & Coaching".

2. These general terms and conditions also apply to all agreements with "Erica Hypnotherapy & Coaching" for the implementation in which third parties must be involved.
3. If one or more provisions of these general terms and conditions are null and void or should be annulled, the other provisions of these general terms and conditions remain fully applicable.
4. The prices on this website are the current prices. Subject to misprints and typesetting errors in brochures, folders and (study) guides.
5. "Erica Hypnotherapy & Coaching" adheres to the legal requirements and rules of the uk.

Article 3: Registrations

1. Cancellation conditions; Full payment for session (s) is required and is non-refundable. Unless cancellations are made at least 24 hours in advance.
2. "Erica Hypnotherapy & Coaching" is first required to provide services and fully implement the session of the client.
3. Prices are in Pound / GBP and include the legal VAT unless otherwise indicated.
4. By booking your sessions you agree to the terms and conditions and indicate that you are completely healthy. If in doubt, please contact "Erica Hypnotherapy & Coaching".

Article 4: Cancellation,

change and force majeure by "Erica Hypnotherapy & Coaching"

1. "Erica Hypnotherapy & Coaching" reserves the right to cancel a session in case of (unforeseen) calamities or (weather) situations. Where possible "Erica Hypnotherapy & Coaching" will offer a suitable alternative.
2. "Erica Hypnotherapy & Coaching" cannot be held responsible for costs incurred by the client himself in the context of the session, such as travel costs, accommodation costs, etc.
- 2 2. In the event of unforeseen circumstances, including illness of the practitioner and circumstances that arise with regard to the person and / or materials required for a proper performance by "Erica Hypnotherapy & Coaching", the treatment can be interrupted, moved and / or canceled. "Erica Hypnotherapy & Coaching" cannot be held responsible for costs incurred by the client himself in the context of the treatment, such as travel costs, accommodation costs, etc.
3. In the event of force majeure, including illness on the part of "Erica Hypnotherapy & Coaching", which is understood in these general terms and conditions, in addition to being understood in law and jurisprudence, all external causes, foreseen or unforeseen. , as a result of which "Erica Hypnotherapy & Coaching" is unable to fulfill its obligations, "Erica Hypnotherapy & Coaching" can cancel, terminate and / or move the session/treatment. "Erica Hypnotherapy & Coaching" cannot be held responsible for costs incurred by the client himself in the context of the treatment, such as travel costs, accommodation costs, etc.
4. In the event of a change in the treatment data by "Erica Hypnotherapy & Coaching", the client will be informed in writing or orally as soon as possible. If the client is unable to access this changed session data, cancellation is possible free of charge. "Erica Hypnotherapy & Coaching" cannot be held responsible for costs incurred by the client himself in the context of the treatment, such as travel costs, accommodation costs, etc.
5. In the event of cancellation by "Erica Hypnotherapy & Coaching", the client will be given the opportunity to change the session date. In case no alternative dates are planned, payments already made by Client / participant will be refunded (with the exception of gift vouchers, which can only be redeemed through a treatment or purchase of products). "Erica Hypnotherapy & Coaching" is only obliged to refund payments already made by the client. "Erica Hypnotherapy & Coaching" cannot be

held responsible for costs incurred by the client himself in the context of the treatment, such as travel costs, accommodation costs, etc.

Article 5: Changes and cancellation by the participant

1. It is not possible to change session data by the client unless this has been agreed verbally or in writing. After consultation with "Erica Hypnotherapy & Coaching" (prior to the treatment) it is possible to transfer the appointment to another client.
2. Cancellation and change of appointment must take place orally or in writing by letter / e-mail / Whats-app. Cancellations sent on Sunday to "Erica Hypnotherapy & Coaching" will not be accepted until Monday.
3. Depending on which "Erica Hypnotherapy & Coaching" receives the written or verbal cancellation, the following cancellation costs will be charged:
Cancellation policy; Full payment for treatment (s) is required and is non-refundable. Unless cancellations are made at least 24 hours in advance.

NOTE:

If canceled within this period, an additional amount of £ 5 will be charged for appointments that take place from 6:00 pm in the evening and on Saturdays.

In case of no-show / No Show for an appointment from 6:00 pm or on Saturday, an additional amount of £10 will be charged. 4. The costs for canceling or rescheduling a session as a result of illness within the cancellation period is always £10. This is allowed a maximum of 2 times, with a third time the full amount for the booked session will be charged.

5. Cancellation as a result of the death of a family member in the 1st degree is only possible by submitting an obituary stating the family connection.

Article 6: Payment

1. The amount due for all booked treatments must be paid in full and in cash immediately after session. Business invoice payments are also possible in consultation and must be credited to the account of "Erica Hypnotherapy & Coaching" within the stated payment term on the invoice. the invoice number, unless otherwise agreed or stated.
2. If payment has not been made in the agreed manner, the client is in default by operation of law. The client then owes the statutory interest. All costs caused by the client's default, such as loss of interest, collection costs, judicial and extrajudicial costs, will be borne by the client, with a minimum of £40.
3. If timely payment has not been made, the client may be refused access to the treatment, unless it has been explicitly agreed in writing to pay the amount due in advance by bank or cash. With a session, this is only possible before the start of the treatment. In the event of late payment, "Erica Hypnotherapy & Coaching" is at all times entitled to allow another client to replace it. If this is the case, the right to treatment will lapse, even if cash payment is still possible

Article 7: Copyright

1. All rights to the (course) material developed and provided by "Erica Hypnotherapy & Coaching" and the provided documentation rest with "Erica Hypnotherapy & Coaching", insofar as these rights do not belong to others.
2. Without written permission from "Erica Hypnotherapy & Coaching" it is not permitted to disclose or reproduce the (course) material and / or the documentation provided in any form or to use it for counseling that is not provided by "Erica Hypnotherapy & Coaching". to be taken care of.
3. Making video and audio material during session by participant and / or third parties is only possible with written permission from "Erica Hypnotherapy & Coaching".

Article 8: Liability

1. Any participation in a treatment is at the client's own risk. "Erica Hypnotherapy & Coaching" is not liable for damage caused by any cause whatsoever to the property of the client.
2. "Erica Hypnotherapy & Coaching" is not liable for damage or theft of your personal belongings.
3. "Erica Hypnotherapy & Coaching" is not liable for any injury caused by a fellow client as a result of the mutual practice of and on a fellow client before, after or during a treatment.
4. "Erica Hypnotherapy & Coaching" is not liable for complaints arising from negligence or default of the client, failure to report physical / mental complaints or illnesses in advance.
5. "Erica Hypnotherapy & Coaching" is not liable for damage caused by "Erica Hypnotherapy & Coaching" based on incorrect and / or incomplete information provided by the client.

6. "Erica Hypnotherapy & Coaching" is never liable for consequential damage.

7. "Erica Hypnotherapy & Coaching" cannot be held liable in any way for what the client does with the knowledge acquired after the treatment.

Article 9: Exclusion from participation

1. "Erica Hypnotherapy & Coaching" reserves the right for clients who, due to their behavior or otherwise, obstruct or complicate the normal course of the treatment or workshop, in view of the importance of the treatment or other participants, from further participation in the course. to close.

Exclusion does not affect the obligation to pay the compulsory session/ treatment costs.

2. "Erica Hypnotherapy & Coaching" reserves the right for participants who do not fulfill previously made agreements with "Erica Hypnotherapy & Coaching", which impedes or complicates the normal course of the treatment / session or workshop, given the importance of the treatment or to exclude other participants and the progress of the treatment / course or workshop from further participation in the treatment / session. Exclusion does not affect the obligation to pay the mandatory treatment / session costs.

Article 10: Confidentiality

1. Personal data provided "Erica Hypnotherapy & Coaching" will only be used to record and implement the agreement with "Erica Hypnotherapy & Coaching", to provide service and to inform about other activities of "Erica Hypnotherapy & Coaching", for example by means of a newsletter. If the client / participant does not appreciate information about activities, this can be reported in writing to "Erica Hypnotherapy & Coaching".

Article 11: Special provisions

1. Client / participant declares that while participating in a treatment is in good health and physically and mentally able to do physical and mental exercises / undergo treatment and to follow the counseling.

2. Promotion discounts / prices do not apply to special offers

Article 12: Disputes

1. The agreement is exclusively governed by English law.

Article 13: Health declaration

Client / Participant indicates by reservation / registration that he is physically and psychologically healthy and that he is fully responsible for any adverse consequences for his own body and health.

With the reservation / registration, the client indicates that he is physically and psychologically capable of participating in the treatment. Erica Hypnotherapy & Coaching cannot be held responsible or liable in any way.

Article 14: Image and sound recording

Clients are not allowed to make video and audio recordings of the session or location during the treatment. Erica Hypnotherapy & Coaching reserves the right to change these conditions at any time.

These terms and conditions are filed with the <https://www.gov.uk/set-up-sole-trader>. "Erica Hypnotherapy & Coaching" is registered.